



उत्तर प्रदेश मेट्रो रेल कॉरपोरेशन लि०
UTTAR PRADESH METRO RAIL CORPORATION LTD.
(Formerly Known as Lucknow Metro Rail Corporation Ltd.)
(भारत सरकार एवं उत्तर प्रदेश सरकार का एक संयुक्त उपक्रम)
(A JOINT VENTURE OF GOVT. OF INDIA & GOVT. OF U.P.)

No. UPMRC/S&T/AFC/LKO/LKS-04/2023

Date: 23.02.2023

To,

All Bidders,

Sub: Clarification to Pre-Bid queries for Tender Package LKS-04.

Ref: LKS-04 - "Design, supply, installation, testing & commissioning of AFC system by Re-Engineering the existing Lucknow Metro closed loop system for implementation of Open Loop EMV NCMC card and QR Code ticketing."

Dear Sir/Madam,

With reference to the above subject, clarification to Pre-Bid queries of Tender LKS-04 are attached herewith.

Thanking You,

(Tradeep Kumar Khare)

General Manager/Signal & Telecom

Tender LKS-04 "Design supply, installation, testing & commissioning of AFC system by Re-Engineering the existing Lucknow Metro closed loop system for implementation of Open Loop EMV NCMC card and QR Code ticketing."

Prebid queries reply

Sl. No	Company	RFP Part No.	Page. No.	RFP Clause No	Content in the RFP	Clarification sought	Reply
1	HDFC	AFC_LKS-04_Part 1 NIT	10/18	1.2.2	<p>Work Experience: The tenderers will be qualified only if they have successfully completed similar work(s) during last 7 years ending last day of the month previous to the month of tender submission.</p> <p>(i) At least one "similar work"*** of value of ₹ 8.22 Crores or more OR (ii) Two "similar works" **each of value of ₹ 5.14 Crores or more OR (iii) Three "similar works"***each of value of ₹ 4.11 Crores or more</p> <p>** "Similar work" for this contract shall be "Design, Supply, Installation & commissioning of Contactless Smart Card automatic fare collection system for MRTS/Bus".</p>	It is understood that any project of value more than the value of similar work quoted in the clause, which is partially completed and is in commercial operation will be considered as eligible project. Is that understanding correct?	The financial progress of similar work as per tender condition should be achieved in favour of bidder.
2	HDFC	AFC_LKS-04_Part 1 NIT	10/18	1.2.2	Tenderer should have successfully completed one project, of any amount, for Open loop Ticketing/ NCMC/ QR code ticketing through Bank in MRTS.	The MRTS project or a section of the MRTS project for which ROD is in place will be considered as a completed project Is that understanding correct?	The bidder understanding is correct
3	HDFC	AFC_LKS-04_Part 1 NIT	10/18	1.2.2	<p>Work Experience: The tenderers will be qualified only if they have successfully completed similar work(s) during last 7 years ending last day of the month previous to the month of tender submission.</p> <p>(i) At least one "similar work"*** of value of ₹ 8.22 Crores or more OR (ii) Two "similar works" **each of value of ₹ 5.14 Crores or more OR (iii) Three "similar works"***each of value of ₹ 4.11 Crores or more</p> <p>** "Similar work" for this contract shall be "Design, Supply, Installation & commissioning of Contactless Smart Card automatic fare collection system for MRTS/Bus".</p>	Request you to kindly consider the successfully completed similar works during the last 7 years ending the time of bid submission.	Please follow tender conditions

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4	HDFC	AFC_LKS-04_Part 3 Employers' requirement	17/51	1. (L)	(L) Benefit to Bidders (Financial Institution) <input checked="" type="checkbox"/> Financial Institution shall be allowed to charge a maximum card issuance fee of Rs. 100. <input checked="" type="checkbox"/> No Other charges are allowed. <input checked="" type="checkbox"/> MDR as per RBI guidelines.	Please clarify if the issuance bank will get top up fee of 1.8% as provided by all other metro authorities. Card fees should be increase to a maximum of INR 150 as the price is hiked due to chip shortage Card maintenance fees should also be allowed to be charged to customer up to INR 75 Please clarify that the issuance of NCMC cards of the selected bank partner will be done from existing counters at all stations of LMRC.	Please follow tender conditions
5	HDFC	General	NA	NA	NA	Please confirm, is there a need of DR (Disaster Recovery), if yes please specify which plan is needed ?	Please follow tender conditions
6	HDFC	General	NA	NA	NA	Please confirm if the space, power, utilities for servers and racks for this NCMC upgrade shall be provided at the existing CC of the UPMRCL	Space and power shall be provided.
7	HDFC	General	NA	NA	NA	Please confirm, need to host on-premises only ?	Query not clear
8	HDFC	General	NA	NA	NA	Please confirm, existing code base will be available ?	Query not clear
9	HDFC	General	NA	NA	NA	Please clarify scope of warehouse/project office requirement	It is in the bidder's scope
10	HDFC	General	NA	NA	NA	Please clarify scope of source code / software IP	Query not clear
11	HDFC	AFC_LKS-04_Part 3 Employers' requirement	17/51	1. (K) point no. 8 in table	Network connectivity	This activity should be in scope of only AFC provider and not with the bank	Please follow tender conditions
12	HDFC	AFC_LKS-04_Part 3 Employers' requirement	17/51	1. (K) point no. 9 in table	Set up of Back office	This activity should be in scope of only AFC provider and not with the bank	Please follow tender conditions
13	HDFC	General	NA	NA	NA	Will there be any marketing costs to be incurred by selected FI Bidder?	Please follow tender conditions
14	HDFC	General	NA	NA	NA	Requesting to extend bid submission date by 1 month, i.e till 2nd April 2023.	Please follow tender conditions

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