

NOTICE INVITING TENDER (NIT)**A. GENERAL**

- 1) Uttar Pradesh Metro Rail Corporation Ltd. (UPMRC) has successfully commenced its services on entire North-South Corridor from CCS Airport to Munshipulia consisting of 21 Nos. Metro Stations with total stretch length of 23 km from 9th March 2019 in Lucknow. UPMRC has crossed the total ridership of approx. 70000 on the very first day of its complete commercial run and it is expected to rise in near future.
- 2) In order to fulfil its mandate to raise revenue from non-fare box sources and to provide passengers amenities at Metro stations, Uttar Pradesh Metro Rail Corporation (UPMRC) invites open bids from applicants for **“Licensing of Kiosk spaces at Metro Stations of N-S Corridor of UPMRC Network in Lucknow.”**
3. Key Details:

i.	Bid No.	LKKS-02
ii.	License Period	3 years
iii.	Bid documents on sale	From 13.03.2024 (from 11:00 hrs) to 09.05.2024 (up to 15:00 hrs.) on e-tendering website https://etenders.gov.in/eprocure/app Bid document can only be obtained online on the website https://etenders.gov.in/eprocure/app
iv.	Cost of bid document* (Non Refundable)	Rs. 5900/- (inclusive of 18% GST) Payment of cost of bid document is to be made through RTGS, NEFT & IMPS (*details of bank account of UPMRC are mentioned below.) The tenderers are required to upload scanned copies of transaction of payment of cost of bid document including e-receipt (clearly indicating UTR No. & tender reference i.e. LKKS-02 must be entered in the remarks at the time of online transaction of payment). (Copy of GST registration no. to be provided along with tender/bid document cost)
v.	Bid Security*	Bid Security can be submitted either through RTGS/NEFT or IMPS. Bidder shall have to deposit Bid Security amount for each space, as per clause 5 of NIT, in which the bidder is interested.
vi.	Last date of Seeking Clarification	16.04.2024 (18:00 Hrs) Tenderers to note that seeking clarification on the tender shall be done by sending it on e-tendering portal only. Seeking clarification by fax or post will not be considered. Queries/clarifications from tenderers after due date and time shall not be acknowledged.
vii.	Pre-Bid meeting	16.04.2024 (15:00 Hrs) The Pre-bid meeting shall be conducted through video conferencing by software apps such as Google Meet, Microsoft Team etc. All prospective bidders who have made online payment towards the cost of bid document shall have to provide the details of the person(s) (maximum up to two) who will be participating in such virtual meeting at least one day before the

		meeting to the registered official email of employer i.e. cecontractlmrc@gmail.com / cecontract@upmrcl.co.in along with scanned copy of transaction of payment of cost of bid document, including e-receipt (clearly indicating UTR No. and tender reference i.e LKKS-02) and GST copy so that links having details such as software, meeting ID, password etc. can be mailed to these persons before the scheduled virtual pre- bid meeting.
viii.	Date & time of Submission of Tender	Tender submission start date: 30.04.2024 (11:00 hrs). Tender submission end date: 09.05.2024 (15:00 hrs).
ix.	Date & time of opening of Bid/Tender (Technical Bid)	10.05.2024 (15:00 Hrs).
x.	Date & time of opening of Bid/Tender (Financial Bid)	Will be notified after the technical bid opening process.
xi.	Validity of Bid document	180 days from tender submission end date.
xii.	Authority, seeking any clarifications	Chief Engineer / Contract, Uttar Pradesh Metro Rail Corporation, Administrative Building, Near Dr. Bhimrao Ambedkar Samajik Parivartan Sthal, Vipin Khand, Gomti Nagar, Kanpur – 226010. https://etenders.gov.in/e procure/app (Email: cecontract@upmrcl.co.in)

- **Cost of Tender Security/EMD shall be submitted by the bidders except Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by Department of Micro, Small, and Medium Enterprises (MSME) or are registered with Central Purchase Organisation.**

*Cost of Bid Document as mentioned in 5(iv) above and Bid Security amount as per Clause 5 of Chapter 1 of NIT shall be accepted through RTGS/ NEFT/ IMPS in following account-

Bank Account in name of	UTTAR PRADESH METRO RAIL CORPORATION LTD.
Bank Account No	50200009236810
Name of Bank	HDFC Bank
IFSC CODE	HDFC0001267
BRANCH	6, SAPRU MARG, HAZRATGANJ, LUCKNOW

4. Eligible Applicants:

- Tenders for this contract will be considered only from those tenderers (proprietorship firms, partnerships firms, companies, corporations, who meet requisite eligibility criteria prescribed in the Clause 6 below. Joint Ventures/Consortiums are not allowed to participate in the bidding process.
- A tenderer shall submit only one bid in the same tendering process.

- (iii) Tenderers shall not have a conflict of interest. All Tenderers found to have a conflict of interest shall be disqualified. Tenderers shall be considered to have a conflict of interest with one or more parties in this bidding process, if:
- a) a tenderer has been engaged by the Employer to provide consulting services for the preparation related to procurement for on implementation of the project;
 - b) a tenderer is any associates/affiliates (inclusive of parent firms) mentioned in subparagraph (a) above; or
 - c) a tenderer lends, or temporarily seconds its personnel to firms or organizations which are engaged in consulting services for the preparation related to the procurement for or implementation of the project, if the personnel would be involved in any capacity on the same project.
- (iv) The tenderer/applicant must not have been blacklisted or debarred as on the due date of submission of bid by Government of India/ State Government/ Government undertaking from participating in the tenders. The tenderer shall submit a “Verification Statement” to this effect as per proforma placed at Annexure-2.
- (v) Suitable financial/technical strength as per Clause 6 of NIT and an aptitude is essential to fall in line and match with the aesthetics and standards for conduct of business demonstrated by UPMRC on its Metro stations.
- (vi) One can bid for any single/ multiple/all kiosk spaces together offered under this tender.
- (vii) The Commercial spaces offered in this tender are considered ideal for F & B (food & beverages), Retail and services except banned items/ negative list given in Annexure-9 of bid document.

5. The Details of kiosk Spaces along with approximate area and bid security is tabulated below:

S.N.	Kiosk No.	Metro Station	Location	Area (Approx.) (Sq. ft)	Bid security (in Rupees)
1	02-TN3-03K	Transport Nagar	Ground-unpaid	147	55395
2	02-KN2-03K	Krishna Nagar	Ground floor	80	52529
3	02-KN2-04K	Krishna Nagar	Ground floor	80	52529
4	02-KN1-02K	Krishna Nagar	Concourse-unpaid	48	15281
5	02-KN1-01K	Krishna Nagar	Ground floor	48	38203
6	02-SN2-02K	Singar Nagar	Concourse-paid	80	11461
7	02-AL1-02K	Alambagh	Concourse- unpaid	36	15281
8	02-AB2-03K	Alambagh Bus Stand	Ground floor	72	76406

LKKS-02: Licensing of Kiosk Spaces at Metro Stations of N-S corridor of UPMRC Network at Lucknow

9	02-AB1-02K	Alambagh Bus Stand	Concourse- unpaid	36	15281
10	02-AB2-04K	Alambagh Bus Stand	Concourse- unpaid	81	30563
11	02-AB2-05K	Alambagh Bus Stand	Concourse-unpaid	88	32473
12	02-DU3-02K	Durgapuri	Ground floor	144	32473
13	02-DU2-01K	Durgapuri	Concourse-unpaid	66	15281
14	02-CH2-07K	Charbagh	Ground floor	80	162364
15	02-CH2-06K	Charbagh	Ground floor	80	162364
16	02-CH2-05K	Charbagh	Ground floor	80	162364
17	02-CH3-10K	Charbagh	Ground floor	120	242590
18	02-CH1-01K	Charbagh	Ground floor	36	87867
19	02-CH1-02K	Charbagh	Ground floor	36	87867
20	02-CH1-04K	Charbagh	Concourse- unpaid	36	15281
21	02-CH1-03K	Charbagh	Concourse-paid	36	11461
22	02-HS1-01K	Hussainganj	Concourse- unpaid	36	15281
23	02-HS1-02K	Hussainganj	Concourse-unpaid	36	15281
24	02-SC1-01K	Sachivalaya	Concourse- unpaid	36	15281
25	02-SC1-02K	Sachivalaya	Concourse-paid	36	11461
26	02-HZ1-01K	Hazratganj	Concourse-unpaid	36	21012
27	02-VW2-01K	Vishwavidyalaya	Ground floor	96	42024
28	02-IT2-03K	IT College	Ground floor	100	26742
29	02-BA2-02K	Badshah Nagar	Ground floor	100	41068
30	02-BA2-03K	Badshah Nagar	Ground floor	100	41068
31	02-LK2-04K	Lekhraj Market	Ground floor	100	38203
32	02-BH2-03K	Bhoothnath Market	Ground floor	56	49664
33	02-BH2-04K	Bhoothnath Market	Ground floor	60	53484
34	02-BH2-05K	Bhoothnath Market	Ground floor	80	59215
35	02-BH1-01K	Bhoothnath Market	Concourse-unpaid	36	15281

36	02-IN2-01K	Indira Nagar	Ground floor	80	28652
37	02-IN2-02K	Indira Nagar	Ground floor	80	28652
38	02-IN2-03K	Indira Nagar	Ground floor	80	28652
39	02-IN3-05K	Indira Nagar	Ground floor	120	42024
40	02-IN3-06K	Indira Nagar	Ground floor	120	42024
41	02-IN3-07K	Indira Nagar	Ground floor	120	42024
42	02-IN2-04K	Indira Nagar	Ground floor	80	28652
43	02-MN2-02K	Munshipulia	Ground floor	72	42024
44	02-MN1-01K	Munshipulia	Concourse-unpaid	48	15281
45	02-MN3-03K	Munshipulia	Concourse-unpaid	184.8	30563

6. Minimum Eligibility Criteria:

For demonstrating Technical & Financial Capacity, the Bidder shall satisfy each of the following criteria as tabulated below:-

Technical Capacity	Financial Capacity
a. Bidder must be operating at least One(1) kiosk**/company/brand Outlet for atleast the period of One (1) year.	Bidder shall have Company Annual Turnover from its business of not less than INR 5,00,000/- (INR Five Lakh Ruppee Only) for atleast 1 year out of last 3 financial years.

**The shop/kiosk must be operational at any Railway Station/ Bus Station/ Airport/ Mall/ Shopping complex etc. The bidder must submit proof of operating such a shop in the form of Lease Agreement/ Letter of Award/ Electricity bill or any CA certified certificate.

6.1 Any bidder willing to open an outlet of a company/brand through a franchisee model will also be eligible subject to fulfilling following conditions-

(i) Company/Brand of whose outlet bidder is proposing to be opened through franchisee model should meet the above-mentioned eligibility criteria.

(ii) Bidder should submit along with its offer tender specific authorization/Franchisee certificate/Letter of Interest from the authorized ignatory of the company/brand of whose outlet bidder is intending to open.

(iii) Documentary evidence for the technical & financial credentials of the brand meeting the eligibility criteria needs to be submitted by the bidder on the letter head of brand owning company alongwith the technical offer.

In exceptional case, UPMRC at its sole discretion may permit change of company/brand proposed by the franchise subject to all prescribed requirements of this

tender being met satisfactorily by the bidder and the new company/ brand should be atleast similar or better. Any such requirement for change in company/ brand by the franchisee must be supported by valid grounds for making such a request.

6.2 (i) Any bidder who is a Dealer or Retailer of reputed brand/company will also be eligible subject to fulfilling following conditions-

a. The proposed outlet should deliver an attractive in-store experience to customers at a level associated with reputed brands. The exclusive features of such non brand stores include proper lighting, appealing colourful schemes, fixtures, relevant décor and displays, superior signages, workplace dress code, cleanliness, hygiene etc.

b. The proposed outlet should have various tangible and intangible attributes in order to create/ develop awareness, identity and reputation of product/ quality of service/ organization. The outlet must include strategic initiatives on outlet design/ product innovation so as to have a powerful influence on sensory appeal (e.g., how products tastes, outlet aesthetic etc.) and on the remembered satisfactions of the experience so as to drive repeat visits and attract new customers.

(ii) Dealer or Retailer of reputed brands must submit:-

- a. Details of proposed outlets supported by architectural drawings/ models etc.
- b. Dealership/ Retailer certificate of brand/company.

(iii) The proposal for non-branded outlet, not meeting the requirements of note (i) & (ii) above or not supported by adequate details, is liable to be rejected.

- The tenderer shall submit details of Technical Capacity, in the Performa of Annexure-7 & 7(A). Documentary proof such as certificates from client clearly indicating the nature/scope of work, or any other documentary proof should be submitted. The offers submitted without this documentary proof shall not be evaluated.

- The Bidder shall furnish the data for Financial Capacity in the prescribed format as per Annexure-7 & 7(B). The financial data in the prescribed format shall be certified by Chartered Accountant with his stamp and signature. Copies of Balance sheet (as applicable) for last three financial year shall also be provided.

- If a brand is quoting directly or in case of bidder quoting through franchise model, then Annexure 7A & 7B is mandatorily to be submitted along with the technical offer failing which the offer may be rejected. The franchise also needs to submit the tender specific authorization/ Franchisee certificate/Letter of Interest from the authorized signatory of the company/brand of whose outlet bidder is intending to open, specifically stating that their brand meets the requisite eligibility criteria (both Technical & Financial) of the tender.

7. Bidder has to submit/upload all Forms, Annexes, along with supporting documents as per Clause 3.1 of Chapter 6 of RFP along with the Technical Proposal.

8. Bids shall be accompanied with proper Bid Security amount for each space which the bidder has quoted. Applications received without bid security shall be summarily rejected.

9. Brief Description of Selection Process:-

- a) UPMRC has adopted a two packet selection process (the "Selection Process") in evaluating the Proposals, comprising Technical and Financial Proposals to be submitted as per the tender document. After receipt of Proposals, a technical evaluation will be carried out as specified in Clause 16 of Chapter 6 of RFP. Based on this technical evaluation, a short-list of Qualified Bidders shall be prepared. Thereafter, the

evaluation of Financial Proposal submitted by the Qualified Bidders will be carried out as specified in Clause 17 of Chapter 6 of RFP. Financial Proposals will finally be ranked and the Bidder who quoted highest Minimum Monthly License Fee for the space (s) in the BOQ excel file shall be selected for award of License.

- b) The License model shall be Minimum Monthly License Fee quoted by bidder for the space subject to escalation every year.

10. General information on e-tendering

10.1 The intending tenderers must be registered on e-tendering portal <https://etenders.gov.in/eprocure/app>. Those who are not registered on the e-tendering portal shall be required to get registered beforehand. After registration, the tenderer will get user id and password. On login, tenderer can participate in tendering process and can witness various activities of the process.

10.2 The authorized signatory of intending tenderer, as per Power of Attorney (POA), must have valid Class-III digital signature. The Bid document/RFP can only be downloaded or uploaded using Class-II or Class-III digital signature. However, the tenderer shall upload their tender on <https://etenders.gov.in/eprocure/app> using class-II or class-III digital signature of the authorized signatory only.

10.3 Tender submissions shall be done online on <https://etenders.gov.in/eprocure/app> after uploading the mandatory scanned documents towards cost of bid documents and bid security such as scanned copies of transaction of payment i.e. RTGS, NEFT & IMPS against the bid document cost amount and Bid Security amount and other documents as stated in the bid document. Instructions for on-line bid submission are furnished hereinafter.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://etenders.gov.in/eprocure/app>.

10.4 Submission of Tenders shall be closed on e-tendering website of employer at the date & time of submission prescribed in NIT after which no tender/bid shall be accepted. It shall be the responsibility of the tenderer to ensure that his tender/bid is submitted online on e-tendering website <https://etenders.gov.in/eprocure/app> before the deadline of submission. The Employer shall not be responsible for any delay, difficulties and/or inaccessibility of the downloading and/or uploading facility from the e-procurement portal for any reason whatsoever.

10.5 Tenderers are requested to visit e-tendering portal <https://etenders.gov.in/eprocure/app> regularly for any Employer's issued clarifications, addendum, corrigendum and/or due date extensions

11. UPMRC reserves the right to accept or reject any or all proposals without assigning any reasons. No tenderer shall have any cause of action or claim against the UPMRC for rejection of his proposal.

12. In case at a subsequent date the successful bidder/licensee is found to have been banned for business as given above, UPMRC shall be at liberty to and have full right to cancel the allotment of license for the space allotted and forfeit the interest free security deposit after adjusting any dues payable by the licensee.

13. Bids will be evaluated kiosk wise in favour of H-1 bidder.

14. This NIT has been prepared with a view to provide relevant information; parties may do their own due diligence; UPMRC shall not be liable with regards to its accuracy, reliability or completeness.

15. In case of any grievances/complaints regarding this tender or to obtain information/clarification, please contact:

Chief Engineer / Contract,
Uttar Pradesh Metro Rail Corporation Ltd.,
Administrative Building, Near Dr. Bhimrao
Ambedkar Samajik Parivartan Sthal,
Vipin Khand, Gomti Nagar
Lucknow – 226010.