



## MD's MESSAGE

Country is passing through a difficult phase of Covid-19 pandemic. There is an immense responsibility on the Company to come out of this crisis when Metro train operation commences after relaxation of ongoing restrictions. We will have to explore new ways of working to bring our commuters back and provide them a fully clean, safe and sanitised Metro for their daily commute. A still more compassionate and caring approach in serving the commuters will be our utmost priority and contribution in bringing back the life of people to normal as early as possible. Let us fully prepare ourselves to serve the nation in the role assigned to us.



performed excellently and achieved significant progress. Video-conferencing and similar tools are now to be fully incorporated in our working with all necessary infrastructure and this habit of working from distance will bring significant time savings and expediting the works particularly in regard to implementation of Kanpur and Agra Metro projects.

UPMRC has always come forward in serving the society and has utilised the canteen facility of Transport Nagar Metro Train Depot to serve as community kitchen for preparation and distribution of food to the poor and needy people in close coordination with Lucknow Nagar Nigam for past many weeks during the lockdown

Implementation of Kanpur and Agra Metro projects has also suffered badly. Civil construction work in Priority Section of Kanpur Metro project has just commenced with very limited labour. There is a big challenge to bring these works back to normal as planned initially. We have to support our Contractors in arranging labour and required supervision duly following the Standard Operating Procedure (SOP) prepared by UPMRC for undertaking works in such situation.

after the outbreak of Covid-19. We all are very proud of our team in arranging it efficiently and hygienically. I also convey my gratitude to whole UPMRC family in coming forward and contributing one day salary towards Chief Minister's Distress Relief Fund to help fight the collective battle against Corona virus

We were working for past many weeks from home, however we have now commenced working in office from 4th May, 2020. I am happy to share that while working from home, UPMRC team has

We have to continue working very hard with complete dedication and sincerity. Difficult situations though demand little more, give us an opportunity to do something extra-ordinary in life.

**Kumar Keshav**  
Managing Director

### Editorial

In the recent months, we have experienced a different life and witnessed so many new things which are not usual. People are locked in their houses due to lockdown and doing maximum work from home. I know there are many people who explored new hobbies and skills in themselves. If you are among one of them and interested in sharing your experience or thoughts about this lockdown period through articles, poem, write-up, photographs, paintings etc., you are requested to send it for publication in this bulletin. You can also send it to the Public Relations Department through mail at [lmrcbulletin@gmail.com](mailto:lmrcbulletin@gmail.com).

**EDITOR**

### UPMRC JOINS HANDS WITH UP GOVERNMENT; SETS UP COMMUNITY KITCHEN FACILITY AT METRO DEPOT FOR SUPPLY OF FOOD PACKETS TO THE NEEDY PEOPLE DURING THE LOCKDOWN

UPMRC has joined hands with the Govt. of Uttar Pradesh (GoUP) to provide relief to the poor & needy people in the time of humanitarian crisis by arranging food packets to be distribution in the labour camp in the city. The food packets are prepared and packed on the demand given by the Nagar Nigam. This facility of community kitchen is being run by Metro staff deployed at the staff canteen of Metro Depot premises. Till now, over 15972 packets has been distributed to the needy and destitute who have no means of livelihood to feed their families and are therefore suffering from hunger and starvation.



UPMRC considers its moral and social responsibility to encourage people to stay indoors and maintain social distancing at this time of crisis and tries in every possible way to support in this fight against Covid-19. UPMRC always steps in and regularly associates with people from all walks of life to render support and provide help on humanitarian grounds especially to the downtrodden, needy and underprivileged. When the situation demands, it comes forward for the people of city in every noble cause for the betterment of society in large.

Shri Kumar Keshav, Managing Director, UPMRC has appealed to the people of Lucknow to realize and fulfill their moral responsibility of being abiding citizens by following safety and preventive guidelines issued by the Government, practice Social Distancing, cleanliness and hygiene to fight this collective battle against COVID 19.



## UTTAR PRADESH METRO IS ALL SET TO RESUME THE METRO OPERATION AFTER THE LOCKDOWN.

Uttar Pradesh Metro Rail Corporation Limited is all prepared to provide a safe and hygienic travel to the passengers once the lockdown is lifted and metro services resume. Keeping in mind, the health and safety of its commuters, UPMRC will ensure that all station premises, equipments and other points of contact are being regularly sanitized in every 4-5 hrs including the ticket counters (TOMs), TVM (Ticket Vending Machines), Customer Care centres, Entry-Exit gates, handrails inside trains, handrails at the escalator and seats of trains, platforms, lift buttons, etc. The Metro trains will be sanitized twice a day.

Station Controllers (SCs), Customer Relation Assistants (CRAs) and security personnel will be wearing masks and gloves

while contacting/dealing with commuters. Sanitizers have also been kept at all ticket counters for the passengers and at exit points of paid area and ensure that every passenger uses sanitiser twice at the time of entering and exiting the station. To maintain the cleanliness and hygiene, UPMRC will also ensure that Metro staff, security staff, housekeeping staff are permitted to enter the Metro premises only after thermal scanning, geared up with face mask, hand gloves etc.

Awareness campaigns are being run through video messages and posters about different precautions and things to be kept in mind for the prevention of Corona Virus, through official Facebook and twitter accounts @OfficialUPMetro. UP Metro appeals its commuters to use Metro GoSmart



cards for contactless travel so that there would be no currency exchange in touching of tokens by the passengers. The GoSmart Cards can be recharged online and therefore ensure a safer travel experience.

### Poem

मां श्रृंगार जब तुम करती हो मन आशाओं से भर  
जाता है  
तुम्हारी एक पुकार से रोम रोम खिल जाता है  
तुम जीवन की उम्मीद हो तुमने जीवन को  
आकार दिया  
तुम्हारे लाड़ प्यार ने इस जीवन को साकार  
किया  
तुम्हारे हाथों की रोटी ने भूख को है शांत किया  
तुम्हारे बिल्लो की मार ने इस जीवन को  
अनुशासन है दिया  
तुम बिना कहे षड् लेती हो शब्दों में जो कहा  
नहीं  
तुम कैसे सरल कर देती हो जो एकदम था  
आसान नहीं।  
तुमने ही संभाला है जब जब गिरकर है चोट  
लगी  
मरहम तुमने लगाया है जब जब खून की धार  
बही।  
मां तुम कितनी सहज और सुंदर हो इसका तुम्हें  
ऐहसास नहीं  
जीवन की इस रफ्तार में तुम खुशियों का ईंधन  
हो बनी।  
जीवन की इस रफ्तार में  
तुम खुशियों का ईंधन हो  
बनी।



—शैलेंद्र सिंह  
कस्टमर रिलेशन

## UPMRC COMPLETS ONE YEAR OF SUCCESSFULL OPERATION ON ENTIRE NORTH-SOUTH CORRIDOR; UP METRO PROVIDES FREE RIDE FOR REGISTERD GOSMART CARD USERS ON THIS OCCASION

Uttar Pradesh Metro Rail Corporation Ltd. has completed one year of successful commercial operations on entire North South Corridor from CCS Airport to Munshipulia on 8th March, 2020. To commemorate this auspicious day for the public, UPMRC has provided free Metro train ride to all the registered 'GoSmart' Card users and awarded top ten GoSmart cards holders.

Shri Kumar Keshav, Managing Director, Uttar Pradesh Metro Rail Corporation Limited rewarded the passengers of Lucknow Metro at Hazratganj Metro Station by giving them Go Smart Cards, Metro Souvenirs and Certificates. Ms. Sunuri Dandeniya, the lucky 2.51th Crore passenger traveling by Lucknow Metro was awarded a Rs. 1000 recharge



Gosmart card along with a Metro souvenir and a certificate. During the occasion, two Go smart card users were also awarded with the Souvenir, Certificate and Go Smart Card of Rs 1000 and Rs 750, respectively who got first and second position. The Managing Director honored all other eight passengers by giving them Metro souvenir, certificate and Go smart card of worth Rs 500.

Simultaneously, on the eve of International Women's Day, UPMRC in association with Care Foundation organized an event for the women of different section. A group of approximately 45 underprivileged women got a wonderful chance to participate in the event where they had an interactive session on menstrual hygiene and women empowerment by Dr. Ritu Trivedi, Scientist, Central Drug Research Institute (CDRI), Lucknow. They also took Metro ride between Indira Nagar Metro Station and C.C.S. Airport Metro Station and thanked Shri Kumar Keshav, Managing Director, UPMRC for providing them an opportunity to cherish such a memorable moment of their life.

